

# Teamwork Makes the Dream Work: What's Happening with Collaborative Futures

Anika Ervin-Ward - Assistant Director, Collaborative Initiatives

Nicole Morgan - Network Zone Collection Coordinator

Alex Fletcher - Omni Network Zone and Technology Specialist

# Network Zone Collections



# Advancing NZERMWG Recommendations

- Implement collection strategy
- Expand licenses
- Transition maintenance to OCUL office

# Work Underway

- Knowledge & duties transfer
- Record cleanup
- Maintenance routines
- Cross-team workflows
- Strategy development



**Next: Member consultations**

# Member Consultations

Discuss cross-functional use cases for:

- Network Zone collections and licenses in Alma and Primo
- Info about consortial licenses

# Onboarding and Training



# Needs Assessment

Onboarding and Training Working Group needs assessment

Key findings:

- Inconsistent onboarding
- Lack of central trusted documentation
- Public and role-based documentation preferred
- Step-by-step and scalable for different user levels

# Building the Documentation Hub

- Supporting work within Alma and Primo **in the OCUL context.**
- High level intro to Omni and our shared Library Services Platform.
- Functional area content.
- Policies, best practice, configuration and issue reporting.
- Point to existing Ex Libris resource.
- Housed in SPOTdocs and open to the public.

# The Team

## Working Group Members

- Courtney Bremer (University of Waterloo)
- Kaley Fallis (University of Guelph)
- Lisl Schoner-Saunders (Algoma University)
- Amber Allen (University of Guelph)

## OCUL Staff

- Alex Fletcher
- Katrina Fortner

# Resource Sharing



# Resource Sharing Form – Then

- Release of new ILL form  
July 10, 2025 (a year ago!)
- Work by Michael Walker,  
OCUL Co-op student

OCUL Interlibrary Loan Request Form

This form allows libraries without ILL systems to submit interlibrary loan requests to Ontario university libraries.

Please note that some libraries charge for interlibrary loans.

If your library has not been added to our new system, please [fill out this form](#) to request addition.

Instructions:

- If you aren't sure whether your library has been added to our system, or if your contact information has changed recently, please contact [ocul-ill@ocul.on.ca](mailto:ocul-ill@ocul.on.ca) with the new information.
- Search World Cat or the [library catalogue of the lending library](#) to determine if they have a copy of the item you want. You will need the link to the catalogue record.
- Enter all of the information needed for your request. Do not use short forms or abbreviations.
- Fill in a separate submission for each item required.

**HOLIDAY NOTICE:** Please be advised that this form will remain open over the holiday break. Any requests that you submit will be queued during the period that the lending library is closed. Requests will be processed by staff when the library re-opens in January.

Request Information

Library Code\*  
  
[▶ More](#)

Library Name\*  
  
[▶ More](#)

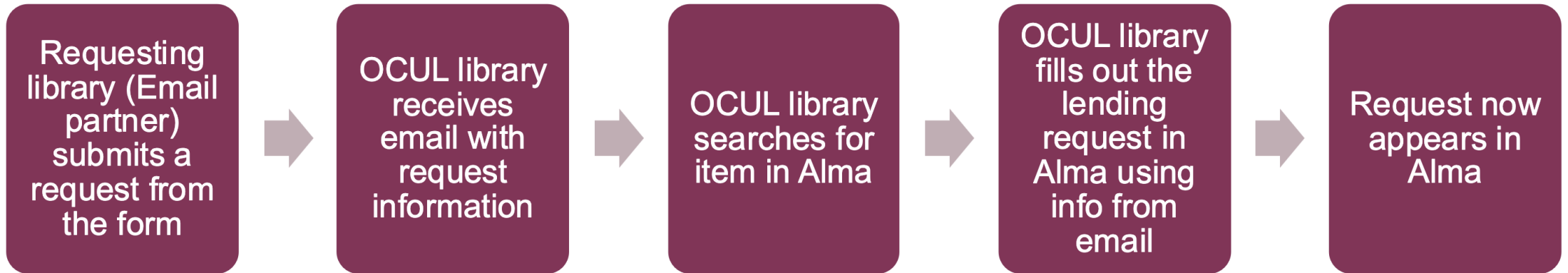
Contact Name\*

Contact Email Address\*

Requesting Library's Tracking Number  
  
[▶ More](#)

Requested Format\*  
 Serial

# Resource Sharing – The Change



The old email form workflow



The new email form workflow

# Resource Sharing – Now

## Some numbers:

- 450 email partners (100 ISO partners, mostly Alma)
- 4000 request form submissions
  - Under 200 via email (120 due to no partner record match)

# Thanks!

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